



Welcome to the Monmouthshire Domestic Abuse Directory

This directory is a simple to use point of reference which contains contact details for various services and organisations in the Monmouthshire area, and Nationally, which can offer help, support and advice to adults and children affected by domestic abuse.

Whilst every effort has been made to ensure that the information is accurate at the time of going to print, it is appreciated that organisations and the services they offer are subject to change. Therefore, a 'change of details' form is included at the back of the directory for agencies to complete and return when needed so that information can be updated accordingly.

All the agencies detailed have given written consent for their information to be published.

The directory has been printed in English Language and Welsh Language in line with the Welsh Language Act.

What is Domestic Abuse?

Domestic Abuse is the use of physical or emotional force or threat within a close relationship in a way that causes harm or distress to another. It can also include enforced social or financial deprivation.

Although domestic abuse victims are usually female, it can be perpetrated by women against men and exist in same sex relationships. People of all walks of life experience domestic abuse; it permeates class, race, age and religion. Children and young people can also be directly affected.

Seeking Help – How and where?

The first step towards seeking help is for a victim to recognise that their relationship is unhealthy.

The various organisations listed in the directory can assist victims of domestic abuse in answering any questions or queries they may have, or are likely to have, in order for them to make an informed and supported decision about their current position.

The process of seeking help can be long, and many victims return to their abusive partners a number of times before actually finally making a positive break. This can be for a number of reasons and all the support and advisory services fully understand these reasons and will always demonstrate a professional, non-judgmental and compassionate approach to help a victim at whatever stage in the relationship they are at.

Rachel Allen Domestic Abuse Coordinator, Monmouthshire

Foreword

“Domestic Abuse must not be tolerated in Wales on any level and I am committed to protecting and supporting the victims. The Welsh Assembly Government takes the problem of domestic abuse very seriously and is working to create a culture in Wales that makes it an unacceptable form of behaviour. Perpetrators must be held accountable for their actions and victims must be protected and supported. I emphasise the need for joint agency working and firmly believe that by working together we can make a real difference to the people of Wales. Victims should be willing to seek help and know where to get it; this Directory will be a valuable means of achieving this.

Brian Gibbons
Minister for Social Justice and Local Government

Acknowledgements

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Emma Langley - Victim Support
Kate Emmens - Gwent Police
Louise Richards - Monmouthshire Youth Service
Sarah Jones - Womens Aid

Updated version Oct 2010

Monmouthshire Directory

SUPPORT SERVICES & HELPLINES

Monmouthshire Multi Agency Centre

26A Monk St Abergavenny NP7 5NP

enquiries@monmouthshiremac.org.uk

01873 733590

The Monmouthshire Multi Agency Centre co locates a range of different agencies to ensure that any victim of domestic abuse can attend the centre and receive expert safe, confidential, information and advice.

The agencies who currently provide a service from the Centre include, Womens Aid, Llamau, Citizens Advice Bureau, Charter Housing, Monmouthshire Housing Association, Supporting People, Independent Domestic

abuse Advisor, a Local solicitors, Victim Support and Gwent Police.

The centre also offers the opportunity for agencies to Rent meeting rooms and the fully equipment training/large meeting room from £5 an hour. Please contact the centre to make a booking and more Information.

Wales Domestic Abuse Helpline

0808 8010 800

24 Hours service throughout Wales, Providing emotional support and sign posting to other agencies where applicable

The National Domestic Violence Helpline:

0808 2000 247

24 Hour service providing emotional support and sign posting to other agencies if applicable
The National Domestic Violence Helpline, is run in partnership between Refuge and Women's Aid

Women's Aid Monmouthshire (WAIMON)

01873 859011

www.waimon.org

general@waimon.org.uk

Also Womens Aid Monmouthshire-on facebook.
Provides support, refuge and information to women and children who experienced domestic abuse.

Refuge 020 7395 7700
www.refuge.org.uk
4th Floor, International House, 1st St Katherine's Way
London E1W 1UN

Refuge is the national charity for women and children who experience domestic violence. It is the UK's largest single provider of specialist accommodation and support to women and children escaping domestic violence

Victim Support 0845 6121 900

Is the national charity, which helps all victims of crime. Trained volunteers provide free, confidential support and information following Crime including domestic abuse.

Welsh Woman's Aid 02920 390874
www.welshwomensaid.org.uk
38-48 Crwys Road, Cardiff CF24 4NN

Women's Aid is a key national charity working in Wales to end domestic violence of women and Children. It supports a network of over 500 domestic and sexual violence services across the UK.

Samaritans 08457 909090
Gwent Samaritans 01633 259000

24 Hour confidential emotional Support for anyone in crisis- encouraging people to talk about suicidal feelings before they become overwhelming

Gwent Association of Voluntary Organisations (GAVO) Monmouthshire 01291 672352
Holy House, Llanccayo Court, Llanccayo, Usk NP15 1HY

GAVO support the voluntary sector. The main priorities Are to :
Give advice, support and guidance to voluntary sector
Volunteering to make a difference
Building sustainable communities
Working to identify needs and develop need services.

Homestart
enquiries@homestartmonmouthshire.org.uk

01600 715608

Monmouthshire families now have access to parenting support since Home-Start started in January 2011. Home-Start recruits and trains parent volunteers who offer emotional and practical support to families with at least one child under five who are struggling to cope. This can be for a whole range of reasons, including; poverty, isolation, illness, lone parenting, multiple births and teenage parents. Home-Start volunteers support any parents that are simply finding life a bit difficult. Our volunteers help prevent the difficulties from escalating into crises and crises from developing into family breakdown. Home-Start support is not a substitute for professional services but complimentary to them and best results are achieved through an active partnership between professionals and Home-Start.

Men's Support

Dyn Project
www.dynproject.org

0808 801 0321

A project offering support for Men who experience domestic abuse across Wales. The project offers an advocacy and support via one to one meetings, through the web site or via the helpline.

Mensaid

0871 2239986

The leading organisation providing information and legal Advice for men involved in divorce and separation

ManKind Initiative

0870 7944124

The ManKind Initiative is a Charity providing help and support for male victims of domestic abuse and their children. The National Helpline is manned by trained workers who give information and support on all aspects of domestic abuse.

Montgomery Family Crisis Centre

01686 629114

Providing a 24 hour staffed helpline for individuals

who have experienced domestic abuse.
Refuge accommodation for males and females with
or without children Community support/drop in centre
Child Contact Centre

Specialised Support Services

Mental Health

Monmouthshire County Council Adult Services

Community Mental health Team

Are responsible for the care and treatment of
adults living in the community who suffer from
severe and long term mental health problems

18-64 years old North abergavenny	01873 735592 or 735593
South Abergavenny	012191 636700

Over 65 years old North Abergavenny	01873 735573 or 735577
South Abergavenny	01291 426779

Adult Services 'Integrated team'

Adult service integrated team now offer community
care for people 18 years and over. District nurses
and the Reablement services are within this team.

Abergavenny – Mardy Park	01873 735885
Monmouth - Monnow Vale Health and Social care	01600 775100
Chepstow - Community Hospital	01291 636531

Adult Services Independent living team Bank Street, Chepstow NP16 5EN	01291 635730
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Community Care offer a service for people under 65
Years old who need support to ensure to remain
In their homes safe and independently.
Based in Chepstow Library.

Abergavenny Mind Association
45b, Cross St., Abergavenny ,Mon.
info@mindmonmouthshire.org.uk

01873 858275

Abergavenny Mind Association provides a point of contact, information, and a wide range of services for people experiencing mental ill health across Monmouthshire. Drop in Centres are based in Abergavenny, Caldicot, Chepstow and Monmouth. You can also access counselling, money advice, the women's group, the men's group, and various other services. Supported housing is located in Abergavenny and Caldicot. It is designed to provide the necessary support for our tenants to work towards achieving their goal in relation to independent living.

Mind Info Line

0345 660 163

This is a national telephone 'MindinfoLine' provides Information, listening and support for users of mental health services, professional and the general public. issues dealt with include where to get help, Alternative therapies, physical treatments and advocacy.

SANE

0845 767 8000

Sane is a national mental health charity which aims to raise awareness of mental illness and campaign to improve services and initiate and fund research into the causes of serious mental illness through its research centre. Information and emotional support is also provided to anyone affected by mental illness via the helpline, SANeline and by email, via SANEmail.

Hafal

01633 842266

Is a voluntary organisation that helps people with severe Mental illness and their families to work towards recovery Carers group meets on the Wednesday of each month at Chepstow Community Hospital.

Abusers

Respect

www.respect.net.uk

0845 1228609

Key Focus is on increasing the safety of those experiencing Domestic violence through promoting effective Interventions with perpetrators of the abuse.

Ethnic Minorities

Black Association of Women Step Out (BAWSO)

1st Floor, 112-113 Lower Dock Street, Newport,
NP20 2AF

01633 213213

Voluntary organisation, providing specialist service to Black and Minority Ethnic women and children, made homeless through a threat of domestic abuse or fleeing domestic abuse. BAWSO also provides an advice service, as well as a Floating Support and Outreach services. There is also a specialist refuge provision for victims of trafficking and prostitution as well as an Outreach service for FGM and trafficking victims.

Forced Marriage Unit (FMU)

0207 008 0151

The Home Office based unit provides support and guidance for women who may be forced into marriage and looks at the wider implications of this situation. Forced marriage is defined as a marriage contracted without the free and valid consent of one or both parties. It is different to an arranged marriage where there is free and valid consent from both parties. A marriage becomes forced if there is any duress, whether physical or mental, to marry without free and valid consent.

IMKKAN

Tindlemanor, 4th Floor, 52-54 Featherstone Street
London EC1Y 8RT

0207 250 3933

A national charity providing strategic and targeted organisational Support to refuges serving the needs of Asian women and Children experiencing domestic violence

Lesbian, Gay men, Bisexual, Transgender

Broken Rainbow

0300 999 5428

24 hour helpline service for lesbian, Gay men bisexual and transgender who are experiencing domestic abuse.

Stonewall Cymru

02920 237744

Working with and jointly funded by the Welsh Assembly Government to get justice and equality for Gay, Lesbian and Bisexuals in a wide ranging area including education social care and education.

Others

Rape and Sexual Violence Project

0121 233 3818

P.O. Box 9558 Birmingham, B4 7QE

Provides information and help if you have been a victim of rape or sexual violence

Gypsy Council

01708 868986

Provides education, culture, welfare and civil rights. Offers information and support for gypsies and travellers. Information on planning for caravan sites. Advice and liaison with local and national government agencies.

Elder abuse

0808 808 8141

Astral House, 1268 London Road, Norbury, London SW16 4ER

www.Elderabuse.org.uk

National organisation aiming to prevent the abuse of older people by raising awareness, education and research.

CRUSE Bereavement Gwent

02920 889227

Provide free, confidential support and counselling to Anyone who has experienced death of someone close.

Depression Alliance Cymru
www.dacymru.org.uk

02920 692891

Works to relieve and prevent depression by providing information Support and understanding to those that are affected and their family and friends. We coordinate a network of self help groups, produce a range of information resources, provide training and offer mutual support services for its members.
Open 10am-5pm Mon to fri.

HOUSING SUPPORT & SERVICE

Monmouthshire Outreach Domestic abuse Service (MODAS) 01873 733590

The MODAS team are based at the M.A.C in Abergavenny and are a project within Llamau.

Via the Supporting people Gateway, MODAS supports an victim who has tenancy related issues and is a victim domestic abuse who may have mental health issue.

Monmouthshire County Council Housing Option Team 01291 635714

Housing options team aims to advise and assist on all aspects of housing, either directly or by sign posting to another organisation. The key areas the housing options team cover are :

- an access point for the common housing register low cost
- home ownership,
- helping to access a private rented accommodation,
- accessing support,
- housing service prevention,
- assistance for people experiencing a housing crisis assessment
- for homeless persons managing temporary accommodation.

Monmouth 01600 775200
Central Monmouthshire Priory Street
Monmouth, NP25 3XA

Abergavenny 01873 735800
Bryn y Cwm, cross street Abergavenny NP7 5HD

Caldicot 01291 426400
Sevenside, Woodstock Way, Caldicot NP26 5BD

Chepstow 01291 635700
Lower Wye, Manor Way Chepstow NP26 5HZ

Monmouthshire County Council 01633 644644
County Hall, Cwmbran Torfaen NP44 2XH

Monmouthshire County Council Housing Benefits 01633 644655
County Hall, Cwmbran Torfaen NP44 2XH

Housing 'Supporting People' Service 01495 768253

Supporting People working in partnership with other agencies, provide housing support to help vulnerable people live independently in their own homes. Areas of help for example, include finding a home, claiming benefits, setting up home, accessing other services and help with managing money and debt.

Monmouthshire 'Homesearch'

Nant y Pia House, Mamhilad Technology Park,
Mamhilad, Monmouthshire NP4 0JJ

0845-900-2956
Fax: 0845-677-5544

info@monmouthshirehomesearch.co.uk
www.monmouthshirehomesearch.co.uk

Homesearch is partnership between Monmouthshire County Council, Monmouthshire Housing Association (MHA), Melin Homes and Charter Housing. Established in 2011, Monmouthshire Homesearch hosts the common housing register (waiting list) for customers seeking affordable rented accommodation in the County and advertises all housing association vacancies fortnightly via a choice-based lettings scheme. Applicants can register for housing online by visiting the website or call the Lettings Team for an application form or if they need assistance.

Housing Association

Monmouthshire Housing Association Ltd,

Nant y Pia House, Mamhilad Technology Park,
Mamhilad, Monmouthshire NP4 0JJ

0845 6772277

Monmouthshire Housing Association are the largest Registered Social Landlord in the County of Monmouthshire. Our mission is to provide high quality homes and services that put people first. We provide support and advice to our tenants who suffer from domestic abuse.

www.communityservices@monmouthshirehousing.co.uk

Melin Homes Ltd

0845 3101102

Ty'r Efail, ower Mill Field, Pontypool, NP4 0XJ

Formerly Gwerin Housing Association and Eastern Valley

Melin Homes is a not-for-profit social landlord. We aim to provide a wide range of housing solutions and high-quality services to people in housing need. We operate across five local authority areas in South East Wales:

Blaenau Gwent, Monmouthshire, Newport, Powys and Torfaen.

We are a major provider of homes in this area and have over 3,000 properties. At Melin, we believe that our

role as a landlord goes further than simply providing homes. To us it means creating communities in which our residents want to play an active part and where they are happy to live. Our residents are at the centre of all we do and we want them to voice their opinions about how we can improve their communities and act upon their views. Together we can create homes in which our residents enjoy living and that are part of happy, sustainable communities.

Charter Housing

01633 212375

Exchange House, The Old Post Office, High Street,
Newport, NP20 1AA

www.charterhousing.co.uk

Charter Housing provides housing and support services to people throughout South East Wales. We believe everyone should have a decent home to live in, a home which suits their needs. Our homes are both affordable and well maintained. We care about the things that are important in the lives of our tenants. Charter is a member of the Seren Group.

United Welsh

02920 858100

Ty Cennydd, Castle Street, Caerphilly, CF83 1NZ

At united Welsh we work hard to provide excellence in housing and support services within Wales. We provide comfortable, secure and well designed homes that people can afford to rent.

**Monmouthshire County Council
One Stop Shops**

See below

One stop shops mean that help with accessing all council services is available from one central point in each of our main towns, Abergavenny, Caldicot, Chepstow and Monmouth. You can call into any one-Stop Shop in person to talk to a highly trained customer advisor. Alternatively, you can telephone or email us. In summary the One stop shop will do whatever is needed to improve your contact with the council and your access to services

Monmouth

01600 712618

Priory Street, Monmouth NP25 3XA

Abergavenny

01873 735800

Cross Street, Abergavenny NP7 5HD

Caldicot
Woodstock Way, Caldicot NP26 5DB

01291 426400

Chepstow
Manor Way, Chepstow NP16 5HZ

01291 635700

DRUG AND ALCOHOL SUPPORT

Kaleidoscope Alcohol Service

01292 635355

Monmouthshire and Torfaen, The Junction,
Cedar House, Station Road, Chepstow NP16 5PB
Fax: 01292 635356 Website: www.Kaleidoscopeproject.org.uk
Email: alcohol@kaleidoscopeproject.org.uk

Kaleidoscope offers structured support, brief advice, and community detoxification across Monmouthshire and Torfaen for all levels of alcohol use, from hazardous and harmful drinking patterns through to physical alcohol dependency. Kaleidoscope has a dedicated Trainer offering free training and advice to all front line services. Structured group sessions, peer support group, and family support for those affected by their loved one's alcohol use are also available.

Dan 24/7

Freephone

0800 6 33 55 88
Or text 81066

A free bilingual 24 hour helpline providing a single point of contact for drug and alcohol services across Wales.

<http://www.dan247.org.uk/>

The Junction

01291 635355

The Junction, Cedar House, Station Road, Chepstow, NP165PB
Fax: 01291 635356

Multi agency Substance Misuse Centre for Monmouthshire. Providing referral and signposting to appropriate services throughout Monmouthshire. The building also offers free counselling rooms and group and training space for partnership organisations working within the substance misuse field.

Drug and Alcohol Family Support (DAFS)

01495 240824

Swffryd Clinic, Walters Avenue, Swffryd, NP11 5HT

DAFS provides free, confidential support to families and friends of substance misusers in Gwent. The service offers telephone support, group Meetings, information, complimentary therapies and referrals to relevant services.

FUSION

01291 635345

The Junction, Monmouthshire Substance Misuse resource Centre, Cedar House, Station Road, Chepstow NP16 5PB

Fusion offers free, confidential counselling and information to young people who are concerned about their own or someone else's alcohol or drug use. Services offered include information and advice, free confidential counselling, workshops, drop- in service and auricular acupuncture.

Gwent Alcohol Project (GAP)

01291 635345

The Junction, Monmouthshire Substance Misuse Resource Centre, Cedar House, Station Road, Chepstow, NP16 5PB

GAP provides free, confidential information and counselling for people 16+, who are concerned about their own drinking. We are also able to offer a structured supervised withdrawal from alcohol service in the community

JIGSAW

01633 264463

01633 254987

110 Lower Dock Street, Newport, NP20 2AF

The service supports people over 18 years old who are in a parenting role, raising children under the age of 18. The aim of the service is to support people around parenting who have/ or had alcohol or substance misuse issues. Services are offered within Newport area at present but hoping to expand. However sign posting to other services is available.

DRUGAID

01495 211999

www.drugaidcymru

(Helping victims suffering from a drug or alcohol addiction)
Drugaid is a registered charity, which has been delivering drug and alcohol services in South Wales since the late 1960's. Our purpose is to help individuals and communities affected by drugs and alcohol by delivering a range of therapeutic and information services

Alcoholics Anonymous
www.alcoholics-anonymous.org.uk

02920 373939

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

UK Rehab Clinic

0800 0380 480

The Perry Clayman Project is a quasi-residential day –care centre offering clients the prospect of a genuine future after addiction, together with the opportunity to rebuild their lives, move out of the problems associated with addiction and into the solution of recovery and sober living.

Gwent Specialist Substance Misuse Services

01873 735565

The Gwent Specialist substance Misuse Service (GSSMS) is a Gwent wide service fostering the theme of partnership and working to address the complex needs of the client group. It offers a wide range of services from advice and information to alternative prescribing and inpatient detoxification, promoting positive Changes in serious substance misuse problem are psychologically or physically dependant and have severe psychosocial complication.

Children, Young People and Families

Children Services

Referral & Assessment team is the single point of contact for all social services referrals or enquires.

01291 635669.

Child Support

Child line

[Www.childline.org.uk](http://www.childline.org.uk)

0800 11 11

Childline is the free and confidential 24 hour helpline for children and young people in the UK

NSPCC Child Protection Helpline

5000www.nspcc.org.uk

0808 800

The aim is to protect children from cruelty, support for vulnerable families, campaign for changes to the law and raise awareness about abuse

Get Connected

www.getconnected.org.uk

0808 8084994

Free telephone , email and webchat helpline funding young people the best help whatever the problem. open daily 1pm - 11pm.

Kidscape

0207 730 3300

Bullying advice, helpline, information and resources. Kidscape is the first charity in the UK established specifically to prevent bullying and child abuse.

Teen Challenge Gwent

01633 243235

A services for young People 14-25 who need support For drug or alcohol misuse.

Parent Support

Parent line Plus

0808 800 2222

Is a national charity that works for, and with, parents Parentline Plus works to offer help and support through an innovative range of free, flexible, responsive services shaped by parents for parents

One Parent Families & Gingerbread Advice Line The Lone Parent Helpline

0800 018 4318

Following the merger of Britain's two leading lone parent organisations, Gingerbread and the National Council For One Parent Families. The new organisation aims to deliver a better standard of service to thousands of lone parents it will help every year, providing advice and helping them into work .

Reunite

0116 2556234

Support group for parents of children who have been abducted

Relate

0845 456 1310

www.Relate.org.uk

Counselling, sex therapy and relationship education supporting couple and family relationship throughout life.

Child Support Agency

08457 133133

Helpline for general enquires on child support agency legislation and procedures. It also provides a helpline for employers and work out estimated maintenance assessments for potential customers.

CAFCASS Cymru

01633 264265

CAFCASS Cymru looks after the interests of children involved in family proceedings. It works with children and their families, and then advises the courts on what it considers to be in the children's best interests. CAFCASS Cymru only works in the family courts.

Sure Start

01873 735620

Sure Start Acorn Integrated Childrens Centre is the government programme to deliver the best start in life for every child. The centre brings together early education, childcare, health and family support.

Schools**Comprehensive Schools**

King Henry VIII
Old Hereford Road,
Abergavenny NP7 6EP
kinghenrycomprehensive@monmouthshire.gov.uk

01873 735373

Caldicot Comprehensive
Mill Lane,
Caldicot NP26 5XA
caldicotcomprehensive@monmouthshire.gov.uk
www.caldicotschool.com

01291 426436

Chepstow Comprehensive
Welsh Street,
Chepstow NP16 5LX
chepcomp@monmouthshire.gov.uk

01291 635777

Monmouth Comprehensive
Old Dixton Road
Monmouth NP25 3YT
monmouthcomprehensive@monmouthshire.gov.uk

01600 775177

Mounton House -boys school 01291 635050
Pwllmeyric,
Chepstow,
NP16 6LA
mountonhouse@monmouthshire.gov.uk

Haberdashers Girls School 01600 711100
Hereford Road
Monmouth NP25 5XT
admissions@hmsg.co.uk

Primary Schools

Archbishop Rowan Williams Church 01291 420526
in Wales Primary School
Crick Road, Portskewett,
Caldicot NP26 5UL
arwprimary@monmouthshire.gov.uk

Caldicot Green Lane Junior School 01291 420398
Green Lane,
Caldicot NP26 4HD
caldicotgreenlanejunior@monmouthshire.gov.uk

Caldicot St Mary's Junior School 01291 420465
Church Road,
Caldicot NP26 4HN
caldicotst.marysjunior@monmouthshire.gov.uk

Caldicot Sandy Lane Infant School 01291 420677
Sandy Lane,
Caldicot NP26 4NQ
caldicotsandylaneinfants@monmouthshire.gov.uk

Caldicot West End Infant School 01291 420428
Maesfield Road,
Caldicot NP26 4JY
caldicotwestendinfants@monmouthshire.gov.uk

Cantref Primary School
Harold Road
Abergavenny NP7 7DG
cantrefprimary@monmouthshire.gov.uk

01873 854697

Cross Ash Primary School
Cross Ash,
Abergavenny NP7 8PL
crossashprimary@monmouthshire.gov.uk

01873 821427

Deri View Primary School
Llwynu Lane,
Abergavenny NP7 6AR
deriviewprimary@monmouthshire.gov.uk

01873 735010

Durand Primary School
Alianore Road,
Caldicot NP26 5DF
durandprimary@monmouthshire.gov.uk

01291 422296

Gilwern Primary School
Cae Meldon,
Gilwern, Abergavenny
NP7 0AY
gilwernprimary@monmouthshire.gov.uk

01873 830325

Govilon Primary School
The Avenue, Govilon,
Abergavenny NP7 9PR
govilonprimary@monmouthshire.gov.uk

01873 830284

Goytre Fawr Primary School
Penperlleni, Nr Pontypool,
Torfaen NP4 0AH
goytrefawrprimary@monmouthshire.gov.uk

01873 880369

Kymin View Primary Wyesham Avenue, Monmouth NP25 3JT	01600 714146
Llandogo Primary School Holmfield Drive, Llandogo, Monmouth NP25 4TJ llandogoprimary@monmouthshire.gov.uk	01594 530388
Llanfair Kilgeddin Church in Wales Primary School Llanfair Kilgeddin, Abergavenny NP7 9DY llanfairkilgeddincvprimary@monmouthshire.gov.uk	01873 880313
Llanfoist Primary School Llanfoist Abergavenny NP7 9NF llanfoistprimary@monmouthshire.gov.uk	01873 853093
Llanover Primary School Llanover, Abergavenny NP7 9EY llanoverprimary@monmouthshire.gov.uk	01873 880283
Llantilio Pertholey Church in Wales Primary School Hill Grove Avenue, Mardy, Abergavenny NP7 6LZ llantiliopertholeyprimary@monmouthshire.gov.uk	01873 853746
Llanvihangel Crucorney Primary School Pandy, Abergavenny NP7 8DL llanvihangelcrucorneyprimary@monmouthshire.gov.uk	01873 890416
Magor Church in Wales Primary School Sycamore Terrace, Magor Caldicot NP26 3EG magorvprimary@monmouthshire.gov.uk	01633 880327

Monmouth Comprehensive School 01600 775177
Old Dixton Road
Monmouth NP25 3YT
monmouthcomprehensive@monmouthshire.gov.uk

Mounton House Special School 01291 635642
Pwllmeyric,
Chepstow,
NP16 6LA
mounthouse@monmouthshire.gov.uk

Osbaston Church in Wales School 01600 775070
Osbaston Road,
Monmouth NP25 3AX
osbastonprimary@monmouthshire.gov.uk

Our Lady & St Michaels Roman Catholic Primary School 01873 735080
Pen-y-Pound Road,
Abergavenny NP7 5UD
ourladystmichaels@monmouthshire.gov.uk

Overmonnow Primary School 01600 713458
Rockfield Road,
Monmouth NP25 4BA
overmonnowprimary@monmouthshire.gov.uk

Pembroke Primary School 01291 622310
Fairfield Road, Bulwark,
Chepstow NP16 5JP
pembrokeprimary@monmouthshire.gov.uk

Raglan Voluntary Controlled Primary School 01291 690704
Chepstow Road,
Raglan NP15 2EN
raglanprimary@monmouthshire.gov.uk

Rogiet Primary School Station Road, Rogiet NP26 3SD rogietprimary@monmouthshire.gov.uk	01291 420348
Shirenewton Primary School Shirenewton, Chepstow NP16 6RN shirenewtonprimary@monmouthshire.gov.uk	01291 641774
St Mary's Roman Catholic Primary School Bulwark Road, Chepstow NP16 5JE stmarysprimary@monmouthshire.gov.uk	01291 623006
The Dell Primary School Welsh Street, Chepstow NP16 5UQ thedellprimary@monmouthshire.gov.uk	01291 635641
Thornwell Primary School Thornwell Road, Bulwark, Chepstow NP16 5NT thornwellprimary@monmouthshire.gov.uk	01291 623390
Trellech Primary School Trellech, Monmouth NP25 4PA trellechprimary@monmouthshire.gov.uk	01600 860395
Undy Primary School Pennyfarthing Lane, Undy, Magor, Calidcot NP26 3LZ undyprimary@monmouthshire.gov.uk	01633 880021

Usk Controlled Voluntary Primary School
Monmouth Road,
Usk NP15 1SE
uskcprimary@monmouthshire.gov.uk

01291 673818

Ysgol Gymraeg Y Fenni
St. David's Road,
Abergavenny NP7 6HF
ysgolgymraegyfenni@monmouthshire.gov.uk

01873 852388

Ysgol Y Ffin
Sudbrook,
Caldicot NP26 5SY
ysgolyffinprimary@monmouthshire.gov.uk

01291 420331

Youth Offending Team Monmouthshire

01495 768300

The primary aim of youth offending team is to Prevent offending and re-offending by young people. The YOT works with young people who may be involved in offending or who may be at risk of becoming involved in offending behaviour. The YOT also works with the families of young people involved in offending behaviour and provides parenting programmes / support. Additionally the YOT works with the victims of young people's offending providing reparation, mediation and apology. The YOT works with young people on statutory Court Orders, and in a voluntary capacity via referral from partner agencies.

Services for Young People in Monmouthshire

Monmouthshire Youth Service Main Office

Usk Community Education Centre 1st Floor
Maryport Street
Usk
NP15 1AE
01291 673937

Full time youth provisions

Open daily and are centrally based for young people to go and socialise in a safe environment. They do projects and work together to enhance the young people lives.

- Lower Wye Area:- Central Kaff 01291 635696
- Bryn y Cwm Area:- Bryn y Cwm Youth Centre 01873 859037
- Central Monmouthshire:- The Attik 01600 772033
- Severnside:- The Zone 01291 425427

Youth Clubs

Bulwark Junior Youth Club, 01291 624138
Bulwark Community Centre, Llanburnam Way,
Bulwark, Chepstow NP16 5RF

Caerwent Youth Club 01291 673937
Caerwent Community Centre
Lawerence Crescent Caerwent

Gilwern Youth Club 01873 830588
Gilwern CEC
Upper Common
Gilwern NP7 0DS

Little Mill Youth Club 01495 785113
Little Mill Village Hall
Berthon Road
Little Mill NP4 0HE

Llanelly Hill Youth Club 01291 673937
Llanelly Hill Community Education Centre
Llanelly Hill NP7 OPW

Llanishen Youth Club
Llanishen Village Hall
Quarry Road
Llanishen NP16 6QE 01600 860313

Portskewett and Sudbrook Youth Club,
Caldicot Elm Church
Longcroft Road NP26 4EX 01291 673937
Rogiet Youth Club
Rogiet Community Centre
Off Green Close
Rogiet NP26 4EX 01291 673937

Tintern Youth Club,
Tintern Village Hall
Tintern
NP16 6SE 01291 673937

The Narth Youth Club
The Narth Village Hall
Monmouth
NP25 4QN 01600 860227

Pandy Youth Club
Pandy 01291 673937

Services/ Projects for Young People

Face to Face Counselling 07817 842810

Basic Skills & Post 16 Project 01291 674607

Get Up & Grow Project 01873 833202

Young Fire Fighters 01873 833208

Duke Of Edinburgh 01873 833205

Platform 01291 672237

Make It 01873 833200

Children University 01873 833204

Participation 01291 673937

Roving Reports 01873 833200

International House		01873 833200
Youth Access	Abergavenny	07817547296
	Monmouth	07818017369
	Chepstow	07827880047
	Caldicot	07766094894
	Mounton House	01291 635050

Health & Counselling Services

Hospitals

Neville Hall – Abergavenny 01873 732732

Royal Gwent – Newport 01633 234234

Department Genitourinary Medicine 01633 234555

Pontypool County Hospital 01633 841901

Beat 0845 634 1414

Information and help on all aspects of eating disorders including anorexia Nervosa, Bulimia Nervosa, binge eating disorder and related eating disorders. BEAT is the UK's leading eating disorder charity. They believe that eating disorders will be beaten. BEAT is the organisation that campaigns, that challenges the stigma people with eating disorders face, and that gives people the help and support they need.

Miscarriage Association 01924 200799

Provides Support and information for those suffering the effects of loss pregnancy

Doctors Surgeries

Abergavenny

Old station Surgery 01873 859000
Brecon Road, Abergavenny

Belmont Surgery 01873 831362
Main Road
Gilwern

Tudor Gate Surgery 01873 855991
Tudor Street
Abergavenny

Hereford Road Practice 01873 851155
6 Hereford Road
Abergavenny

Monmouth

Dixton Surgery 01600 712152
New Dixton Road
Monmouth

Chippenham Surgery 01600 713811
Monow Street
Monmouth

The Surgery 01291 672631
James House
Maryport Street
Usk

The Medical Centre 01291 672753
Monmouth House
Maryport Street
USK

The Health Centre 01291 690222
Chepstow Road
Raglan

Caldicot

Caldicot Health Centre 01921 426728
Caerwent Road
Caldicot

Gray Hill Surgery 01291 420282
Woodstock Way
Caldicot

Chepstow

Wye Dean Practice 01291689355
The Old Police Street
Tintern

The Doctors Surgery 01291 621507
Beachley Road
Sedbury
Chepstow

Tutshill Surgery 01291 637910
Coleford Road
Tutshill
Chepstow

The Vauxhall Practice 01291 636100
Vauxhall Lane
Chepstow

Mount Pleasant 01291 636500
Chepstow Community Hospital Tempest Way
Chepstow

Wye Valley Practice 01594 530334
Smithville close
St Briavels, Gloucestershire

Branch Practice :
Chepstow Road, Trellech 01600 860302

Town Gate Practice 01291 636444
Chepstow Community Hospital
Tempest Way, Chepstow

Police & Legal Services

Gwent Police Central number 01633 838111
Police Headquarters, Croesyceiliog Cwmbran NP44 2XJ

Domestic Violence Unit 01495 745562 / 745395

Police Department responsible for the investigation and management of domestic abuse cases within Monmouthshire and Torfaen

MARAC Coordinator 01495 745353

Please contact the Multi Agency Risk Assessment Conference coordinator to make a referral into the MARAC process or if you require any information Or advice about the MARAC.

Probation Service 01495 755221

The national Probation Service is a major component in reducing crime.

Rights for Women 0207 2516577

We offer specialist advice in family law, divorce and relationship breakdown, children and contact issues, domestic violence, sexual violence, discrimination and lesbian parenting. We empower women to access their legal rights.

National Centre for Domestic violence 0844 8044 999
www.ncdv.org.uk Freephone :0800 9 70 20 70

The national centre for Domestic violence (NCDV) offers Free services to help you get a court order to protect Yourself if you are experiencing domestic violence. If you are eligible for legal aid, you will be helped by a Qualified solicitor or referred to one near where you live. If you can't get legal aid, you will have to pay your own

Costs but you can be helped with paperwork.

National Youth Advocacy Services

0800 616101

www.nyas.net

NYAS provides independent and confidential information, advice, advocacy, legal advice and representation to children and young people aged 0 - 25yrs old.

Citizens Advice Bureau (CAB)

0844 772020

The Citizens advice service helps people resolve their legal, money and other problems by providing free information and advice from over 3,000 locations.

Monmouth

23a Whitecross Street, Monmouth,
Gwent NP25 3BY

Abergavenny

26a Monk Street, Abergavenny,
Gwent NP7 5NP

Caldicot

The cross, Caldicot,
Gwent NP26 4HY

Chepstow

Gate House, High Street, Chepstow,
Gwent NP16 5LH

Immigration Advisory Service

02920 496662

30 Richmond Road, Roath, Cardiff CF24 3AS

The immigration Advisory Service is the UK's largest charity providing representation and advice in immigration and asylum law. These services are free to people who are eligible.

Job Centres

see below

Jobcentre plus is a government agency supporting People of working age from welfare into work, and help employers to fill their vacancies.

They are part of the Department for Work and Pensions and play a major role in supporting The departments aim to 'promote opportunity And independence for all through modern, customer

- focused services'.

Abergavenny 01873 303800
Newbridge House, Tudor Street, Abergavenny

Caldicot 01291303800
66 Newport Road, Caldicot

Chepstow 01291303300
Station Road, Chepstow

Monmouth 01600 303900
Priory Street, Monmouth

Magistrates Courts

Gwent Magistrates Courts 01633 645000
Central number for Abergavenny, Abertillery
Caerphilly, Cwmbran, & Newport
(see under County Court below for Family cases)

Witness Service

see below

The witness service is run by Victim Support, the national charity for victims of crime. The service helps victims of all ages, witnesses, (including defence witnesses) and their families before, during and after court hearing. The service is based in most criminal courts throughout England and Wales.

Abergavenny 01873 859081

Cwmbran 01633 874900

Caerphilly & Abertillery 02920 886900

Newport Crown Court 01633 222826

County Court

Newport (Gwent) Civil & Family Court 01633 245040
Clarence House, 5th Floor, Clarence Place,
Newport Gwent Wales NP19 7AA

Blackwood Civil & Family Court 01495 223197
8 Hall Street Blackwood South Wales NP12 INY

Crown Prosecution Service 01633 261158
01633 261150

South Wales Fire & Rescue Service 01443 232458
DV Project Co-ordinator 07796 375080
j-byrne@southwales-fire.gov.uk

Financial Advice

Consumer Credit Counselling Service 0800 138 1111

Tax Aid 0845 120 3779

TaxAid is a UK charity providing free tax advice to people who cannot afford to pay a professional adviser. The service is independent and confidential. subjects covered include tax returns, PAYE, self employed tax, tax debt, tax credit, revenue administration and complaints.

National Debt Line 0808 8084000

Helpline offering free confidential information and advice on debt, including bank, credit card, catalogues, hire purchase and other personal credit debt. Mortgage arrears, council tax, utility debt, issues dealt with include County court, refusal of credit, benefits bankruptcy, bank charges, harassment, housing and homelessness, bailiffs, provides self help information packs and a range of fact sheets.

Child Tax Credit and Working Tax Credits 0845 3003900

Advises you on whether you qualify for tax credit and will send the relevant documents for applying.

Income Advisor

01495 745917

Lower Mill Field, Pontypool, Torfaen

Wales Against Illegal Money Lending

0300 123 3311

24 Hour help line, for victims or know a victims of loan sharks . The service offers help, advice and support for victims throughout Wales in the strictest of confidence. Sourcing alternative financial support for victims.



Monmouthshire Domestic Abuse Directory

Additional organisations or Change of Details

Name _____

Organisation _____

Address _____

Email _____

Telephone Number _____

Fax Number _____

Any Other Comments

Please return Completed form -

Rachel Allen
Domestic Abuse Co-ordinator
Monmouthshire
6th Floor Customer Relations
County Hall
Cwmbran
NP44 2XH36

07859062 262